

Job Information

Job title	Standby Person
Title of immediate supervisor	Public Works Supervisor
Department/Division	Engineering/Public Works

Job Purpose

The primary role of a Standby Person is to answer and respond to after hours and weekend calls, (includes SCADA related Pages), assess and rectify the situation, or if required call out those qualified to do the work. Standby Persons may carry out call-out work if it does not interfere with their primary response role and they are qualified to do so.

Duties and Responsibilities

- Answer/responds to calls, (includes pagers), assess and rectify the situation, or if required call out staff qualified to do the work.
- Assess typical, abnormal or emergency situations and take necessary action to correct the problem.
- Identifies problems related to traffic controllers, water, sewer, and drainage systems, and implements appropriate solutions
- Interprets SCADA pager alarms and responds accordingly
- Performs work for which they are qualified. Including water meter change outs, unplugging sanitary sewer and storm drain systems, installing street signs, spill response, water main breaks, etc.
- Responds to storm related events and activates appropriate response
- Submits afterhours BC One Call ticket requests, provides plans to BC One Call customers and coordinates underground utility locating as required.
- Assists SFD, SPD, BC Hydro and Parks as required.
- Responds to reports of dumping and dead animals.
- Assembles, supervises and directs crews
- Identifies and corrects park and tree related issues.
- Performs other related duties as required.

Qualifications

- Grade 12 education, or equivalent.
- Full-time employee, a minimum of five years Public Works related experience, including two years' experience supervising crews.
- EOCP Level I Water Distribution OR Wastewater Collection.
- An equivalent combination of education and experience may be considered.
- Valid Class 5 BC Driver's Licence.
- Annual renewal of Driver's Abstract.
- Demonstrated ability to assess situations and troubleshoot Public Works and Parks related emergencies/ problems.
- Ability to read and interpret plans and drawings.
- Demonstrated ability to use computers, navigate GIS and produce GIS maps.
- Familiarity with utility locating and the BCONE Call process.
- General knowledge of pump stations, valves and electrical controls (including SCADA), sewer and drain systems, traffic controllers, snow/ice removal, flooding, dealing with dead animals, park and tree related issues.
- Must have the ability and be willing to work at any time of the day or night while on scheduled standby.
- Must be able to be 'on site' within 30 minutes travel time (*see [Availability of Standby Persons](#)).
- Must have strong communication, organizational, and record keeping skills accompanied with the ability to provide respectful customer service in stressful situations.

Physical Requirements

Sufficient health, physical conditioning, strength, stamina and coordination to permit performance of work.

Working Conditions

Works outside in all types of weather.

Availability of Standby Persons

When on scheduled duty, the standby person must be able to respond immediately to a call-out message made to the home or cell phone. A telephone/SCADA pager/cell phone/laptop computer may be provided. Maximum acceptable 'on site time' by vehicle (as measured from standby residence to 1040 McKenzie) is 30 minutes.